

96th Air Base Wing



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**Military Family
Housing Town Hall
Meeting
1 Sep 09**

U.S. AIR FORCE

Integrity - Service - Excellence



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Opening Remarks

**William S. Porter, Jr., Colonel, USAF
Commander**

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Agenda

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- Why Are We Doing This?
- Relocation Plan
- Partial Dislocation Allowance (DLA)
- Traffic Management Services
- Claims Information
- Impact to 33 FW
- Actions
- Questions and Closing Comments



Why Are We Doing This?

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- Eglin has surplus housing identified in Housing Requirement s Market Analysis
- Occupancy is low, below 70%
- Vacant homes create maintenance, health and safety problems

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Relocation Plan

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- Residents notified by letter
- First Sergeants briefed
- Housing personnel will contact residents to set up appointments for counseling beginning 2 Sep 09
 - Survey
 - Government Paid Move on or off base
 - Priority on waiting list for 30 days
 - Available houses offered based upon previous moves, rank
 - Will offer larger houses while available
 - All moves must be completed NLT 31 Mar 10
 - Minimum cleaning/extra time to move
- Priority for relocation: residents previously moved due to demo then by rank and bona fide hardships



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Finance

**Brian Cerney, MSgt, USAF
96 CPTS/FMF**

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Partial DLA

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- Housing Moves at a PDS for Government Convenience.
A partial DLA of \$641.41 must be paid to a member who are ordered to occupy/vacate Government family-type quarters due to:
 - Privatization
 - Renovation
 - Any other reason for the Government's convenience other than PCS
- This allowance is in addition to all other allowances authorized and may be paid in advance



Partial DLA

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- Partial DLA not authorized for the following local moves:
 - From Government quarters upon separation/retirement
 - Incident to PCS
 - Change in family size or bedroom requirement for the members convenience including promotion
 - Voluntarily initiated by the member (exception: Government-directed moves under pars. U5355-C1 and U5355-C2)
 - Pending divorce or family separation
 - Due to the member's misconduct
- Required documentation
 - 2 copies of orders

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Traffic Management Office (TMO)

**Marcus A. Tinder, TSgt, USAF
96 LRS/LGRDF**

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Traffic Management Services

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- Option 1: Government Arranged Move
 - Moving company comes out to your residence between 0800 - 1700
 - Moving company provides all boxes, tape and packing materials
 - You watch as they pack and load your items
 - To estimate your weight - 1,500 lbs for a fully furnished home
 - 0001-4,000 - 1 day pack - deliver same day
 - 4,001-8,000 lbs - 1 day pack/1 day load - same day deliver
 - 8,001-12,000 lbs - 2 day pack/1 day load - same day deliver
 - 12,001 -16,000 lbs - 3 day pack/1 day load - same day deliver
 - 16001 & OVER - 4 day pack/1 day load - same day deliver
 - Must give us at least 10 days notice to have shipment booked
 - Must have housing orders to set up move



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Traffic Management Services

- Option 2: Personal Procured Move PPM(Formerly DITY move)
 - You get 95% of what it would cost the government to move your property
 - You get \$33.80 for every 100lbs you move
 - You can claim
 - Gas
 - Rental vehicle/trailer
 - Packing materials
 - Bring in a copy of your housing orders at least 1 week before you plan to move
 - You will have to weigh each vehicle you use to move property empty and full. Without getting CERTIFIED weight tickets you cannot get paid



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Traffic Management Services

- Traffic Management customer service hours are M-F 0800-1500 hrs
 - Located in Bldg 613 by Weekly Pond
 - Customer Service contact number is 882-8331
- Member's options to move their personal property
 - Do It Yourself Move (PPM)
 - Government arranged move (booking times are 7 to 10 days per local agent contracts)



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Claims Office

**Jeremiah D. Kelly, TSgt, USAF
AAC/JAD**

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Claims Information

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- General Contact Information
- Filing Requirements
- DD Form 1840/1840R

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Claims Information

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Household Goods Claims Process

Steps:

1. File 1840/1840R(Pink Form) on-line within 75 days from date of delivery at <https://claims.jag.af.mil>. (If you mail directly to the carrier, get a return receipt).
2. File within 9 months directly with carrier to get full replacement value (do not get estimates unless asked) (Beyond 9 months, file with AFCSC but get only depreciated replacement costs).

Full replacement doesn't mean all new stuff. Carrier can replace, pay full value, or repair damaged items.

Don't forget the 9 months!

Questions??? Call the CSC Helpdesk at DSN 986-8044 or 1-877-754-1212



Claims Information

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- Contact the Claims Office at 882-8206
- Who can file the claim:
 - Military member
 - Family members and other authorized persons (must have a Power of Attorney)
- You have 2 years from the date of the incident to file your claim; however, the longer you wait the harder it is to verify the damages
- Sister Service claims should contact the nearest Army (Ft Rucker), Navy, Marine, and Coast Guard Claims Office



Claims Information Cont.

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- Don't dispose of anything without authorization from the AF Claims Service Center
- Health or hazardous items
 - Call AF Claims Service Center to see if inspection is needed

If you have any questions about filing a household goods claim, please contact:

The Air Force Claims Service Center - 1.877.754.1212

QUESTIONS?

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Housing Office

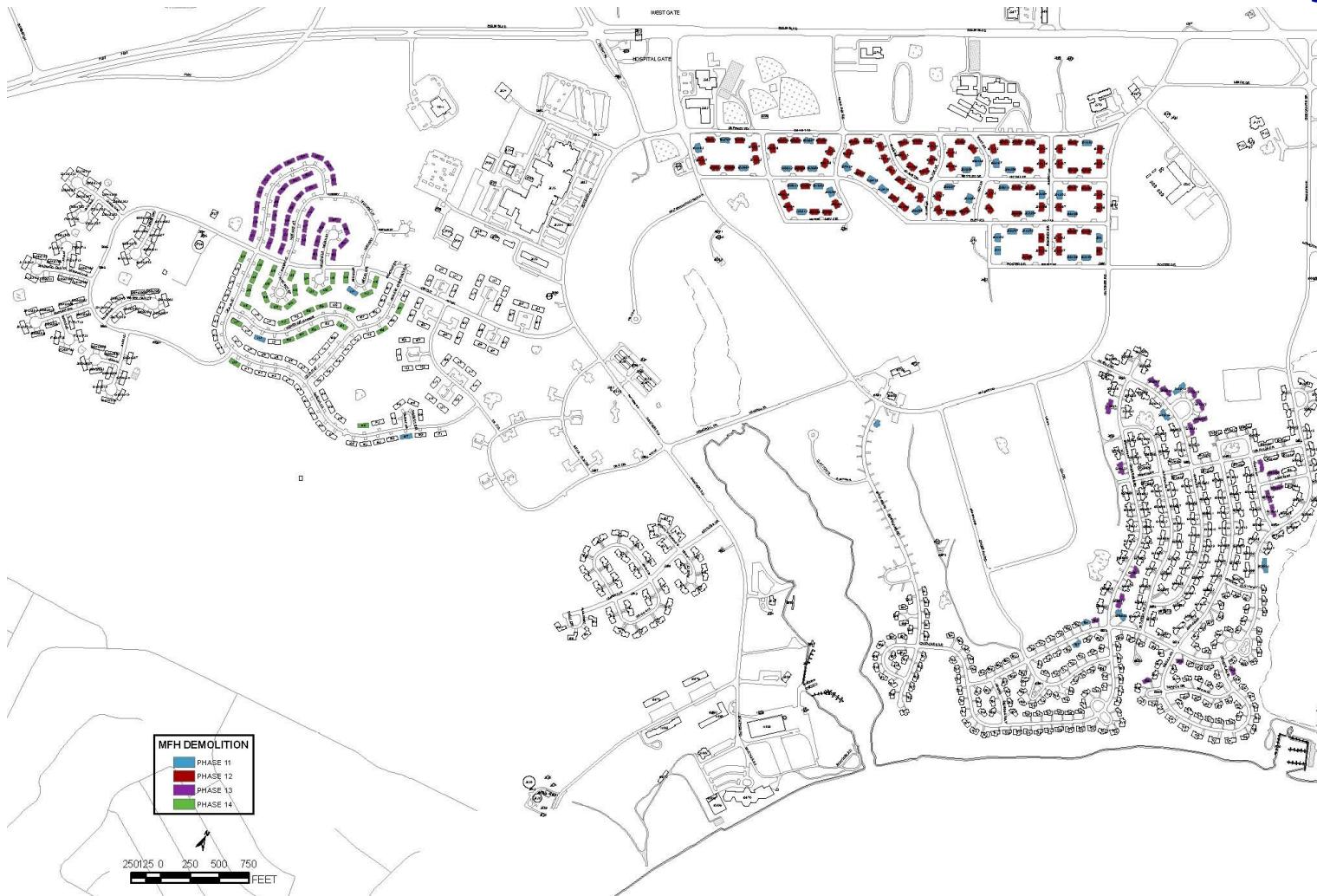
**Kathy L. Lawhon, YC-02, USAF
Housing Flight Chief**

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Housing Demolition

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Impact to 33 FW

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- 33FW will not be forced to relocate if departing by 31 Mar 10
- Will PCS, separate, retire as scheduled
- May experience some inconveniences associated with utility outages due to demolition



Actions

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Our Actions

- Notify residents
- Counsel/Offer homes
- Prepare orders
- Authorize Partial DLA
- Start BAH for off-base moves
- Schedule units for demolition

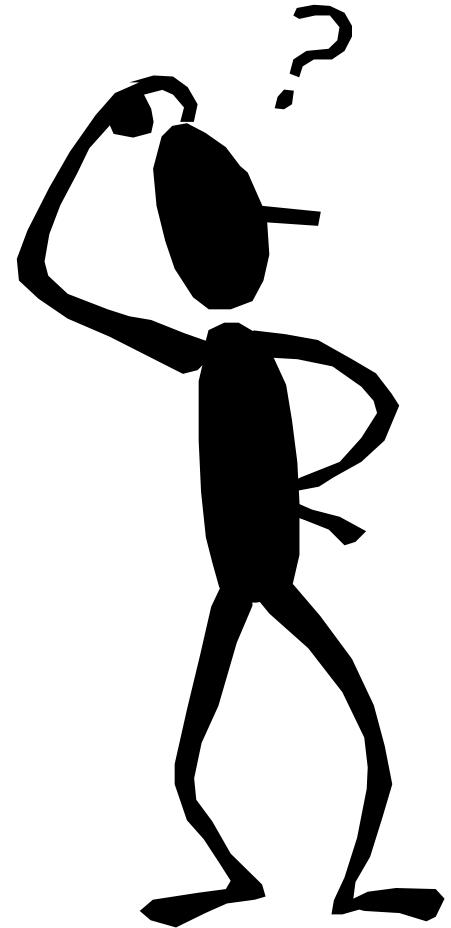
Your Actions

- Complete survey
- Report to housing appointment
- Schedule move
 - Pre/Final inspections
- Decide on PPM/TMO move
 - File vouchers
- Clear residence



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Questions?



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Closing Comments

**William S. Porter, Jr., Colonel, USAF
Vice Commander**

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